



ASBAIT Announces New Network Outside Arizona

Your Network of providers has grown stronger!

Beginning January 1, 2014

- **Blue Cross Blue Shield of Arizona will remain the network within Arizona.**
- **Aetna PPO Network will provide in-network benefits if you must see a provider outside of Arizona.**

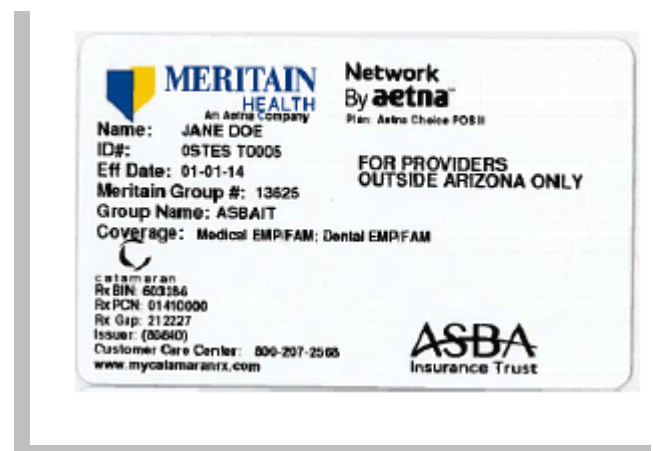
When you and your family seek healthcare services outside of Arizona, you will now have access to Aetna's broad national network of healthcare providers and facilities. Aetna's network contains more than 850,000 participating physicians and ancillary providers, with 6,900 hospitals. When you must visit providers outside of Arizona, the Aetna network will provide in-network benefits.

Please note: Transplant services will continue to be administered by BlueCross/BlueShield of Arizona providers only.

ID Cards

DO NOT DISCARD YOUR EXISTING ID CARD.

You will now have two ID Cards. For medical Services in Arizona, continue using your current BlueCross/BlueShield of Arizona ID Card. Enclosed is a second member ID card with the Aetna logo. For medical services outside of Arizona, you will show your provider your new Aetna ID Card. If extra copies of this card are needed, they may be ordered on the MyMeritain web portal.



Important next steps

When you must go to a provider outside of Arizona, show your enclosed member ID card Identifying Aetna as your PPO network. This can help ensure you receive all applicable network discounts.

Please see the reverse side for directions on finding providers that participate with the Aetna National PPO network.



Locate healthcare professionals and facilities using the criteria that's best suited to your needs.

Selecting a doctor and other healthcare professionals for you and your family is important. The online directory, available 24 hours a day, 7 days a week, makes it easy.

DocFind is the premier online search tool from Aetna.* Up-to-date listings of participating doctors, other medical professionals and facilities are available at your fingertips. With the easy-to-use format, you can search online by name, specialty, gender and/or hospital affiliation.

Looking for an Aetna provider? It's easy!

You can use DocFind anywhere you have Internet access. If you have questions while searching for a healthcare professional, simply click on the "Contact DocFind" link located at the top of any DocFind page to send us a comment or question.

- Log on to <http://www.aetna.com/docfind/custom/mymeritain/>

If you need to locate a primary care physician or need to locate a specialist, DocFind's "Standard Search" can help:

- Enter the geographic information for the area where you wish to find a participating healthcare professional.
- Select the type of healthcare professional or facility you wish to find, such as a primary care physician, specialist, or medical hospital.
- If you choose, narrow your search by specialty, gender, languages spoken, hospital affiliation and/or name. Or you may request a list of all healthcare professionals who match your geographic and plan requirements.
- The 'Select a Plan' dropdown box allows you to choose your provider network; be sure to select **Aetna Choice® POS II**.
- That's it! You will be presented with a list of healthcare professionals who match your criteria. You can obtain additional information about each provider by clicking on the "Provider Detail" link.

If you know the name of the healthcare professional you're looking for, follow these instructions:

- Enter the geographic information for the area where you wish to find a participating healthcare professional.
- Input the name of the individual healthcare professional you wish to find.
- Select the type of healthcare professional you would like to find. Then hit "Continue."
- It's that easy! You will be presented with a list of healthcare professionals or facilities that match your requirements. You can obtain additional details about a particular provider by clicking on the "Provider Detail" link.

*Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services.