Getting Started - Campus Student and Campus Parent

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Welcome to the new Campus Student and Campus Parent portals!

Campus Student and Campus Parent put school information at your fingertips with real-time access to announcements, assignments, attendance, grades, schedules, and more!

Logging in to the App

The Campus Student and Campus Parent apps provide the same tools as the browser version, with the benefit of the option to Stay Logged In and receive push notifications.

1. Download the app from the App Store or Google Play
2. Search for your **District Name** and **State**, entering at least 3 characters of your district's name to search. Select your district from the list.
3. Enter your **Username** and **Password**, provided by your school.
4. If using a secure, private device, mark **Stay Logged In** to receive mobile push notifications, if enabled by your school.
5. Click **Log In**!
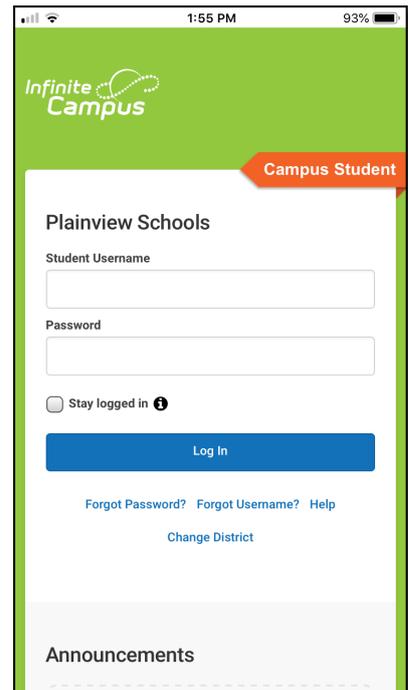
Logging in from a Web Browser

Students and parents have different login pages.

1. Visit infinitecampus.com and click **Login** at the top right.
2. Search for your **District Name** and **State**. Select your district from the list.
3. Click **Parent/Student**
4. Click either **Campus Parent** or **Campus Student**.
5. Enter the **Username** and **Password** provided by your school.
6. Click **Log In**!

Have an Activation Key?

Your school may provide you with an Activation Key. Use this key to create your own user account.

1. If using the **Campus Parent** mobile app, open the app and search for your **District Name** and **State.** Skip to Step 5.
2. If using a web browser, visit infinitecampus.com and click **Login** at the top right.

3. Search for your **District Name** and **State**. Select your district from the list.
4. Click **Parent/Student** and then click **Campus Parent**.
5. Click **New User?**
6. Enter your **Activation Key** in the space provided and then **Submit**.
7. Enter a **Username** and **Password** and click **Submit**.

How do I get Notifications?

Notifications are available through the Campus Student and Campus Parent mobile apps, if enabled by your school. You may need to enable notifications on your device as well, in addition to the app settings.

1. Before you log in, mark **Stay Logged In** to receive notifications.
2. After logging in, click the **user menu** in the top right and then click **Settings** and **Notification Settings**.
3. From there, indicate which types of notifications you'd like to receive and set the threshold for notifications. For example, indicate if you only want to receive Assignment notifications if the score is below 70%.
4. Click **Save**.
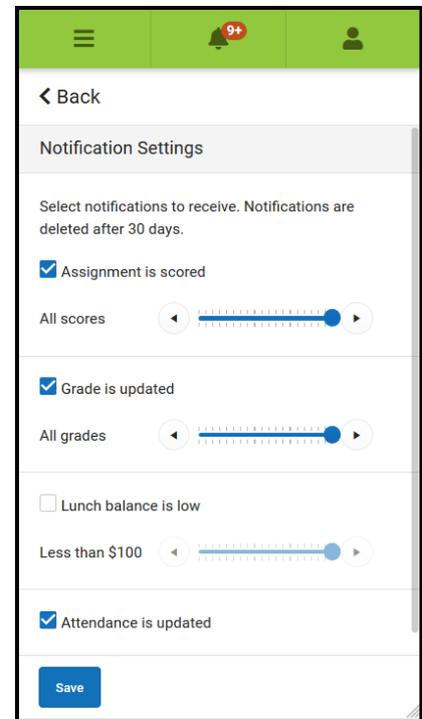
Need help?

Schools choose whether to enable individual tools in Campus Student and Campus Parent, so if you're having trouble accessing a specific tool, contact your school.

Otherwise, visit infinitecampus.com and scroll down to **Parents & Students** for troubleshooting tips and more information about the apps.

Supported Devices

To use the Campus Student or Campus Parent apps, mobile devices must be on an Android version of 5.0 or later and iOS devices must be on a version of 12.4 or later.

Parent Portal Verification and Activation Guide:

When a parent/guardian calls to request their Parent Portal account be activated, please follow the steps shown below.

1. Receiving the call from the parent/guardian:

   Thank you for calling to activate your parent portal account. Could you please provide me with your child's name. To ensure I am looking at the right student's account and to protect student information, can you please provide me with your child's date of birth, address and your email address. We will use this email to send you the activation code and instructions.

2. Check the student's portal page (see below) to make sure there are no warnings, such as "Do Not Contact" or "No Contact" for the parent/guardian. Make sure the caller is listed as a "Guardian" (see below)

(Note: If the caller has multiple children at the school, you will need to check each student's profile page.)

Once you have verified the caller's information and relationship to the student(s), please complete the following steps.

3. Using the search function 🔍, change the "Type" to "All People" and enter the parent/guardian last name, first name.

Be sure to select the correct person. There may be instances where you see several individuals with the same last name, first name. If so, please check the students names in the parent/guardian profile.

4. After finding the parent/guardian name, select the name. You will now see a page titled "**Demographics**."

From this page, look along the right margin of the screen and select "**Relationships**"

5. From the "**Relationships**" window, you will "click" on "**Guardian**," "**Mailing**," "**Portal**," and "**Messenger**." Be sure to select "**Save**" before leaving this screen. Do not worry about the "Start Date." If prompted, enter that day's date.

6. Once you have completed this Step 5, return to the "**Demographics**" screen. Once you are back at the parent/guardian Demographic screen, scroll down to "**Personal Identifiers**." Within this section is the field titled "**Person GUID**"

The "**Person GUID**" is the alphanumeric code you will **copy _and_ paste** into the email you will send the parent/guardian. (See image below)

7. Before leaving, be sure the following boxes are checked:

- "**Emergency**"
- "**Attendance**"
- "**Staff**" (If the person is a District staff member.)
- "**General**"
- "**Priority**"
- "**Teacher**"

Do not select "Behavior Messenger"

Verify the email address is correct and you have the correct phone numbers for the parent.

Before exiting this page, be sure to hit "**Save**"

8. After completing Steps 1 – 7, email the parent the following message.

Dear Mr. / Mrs. (Enter Last Name)

Thank you for taking time to call to activate your parent portal account. Please use the following alphanumeric code (copy and paste Person GUID here) to create your parent portal account. To create your account, please use this link: https://amphitheater.infinitecampus.org/campus/portal/amphitheater.jsp

Please select the "New User" link. You will be prompted to enter the activation code provided above.

If you prefer to access your parent portal account from your mobile device, please download the app in the iTunes application store or the Android store.

The attached guide should help in learning the features and tools you will have access to in the portal.

Have a wonderful day.