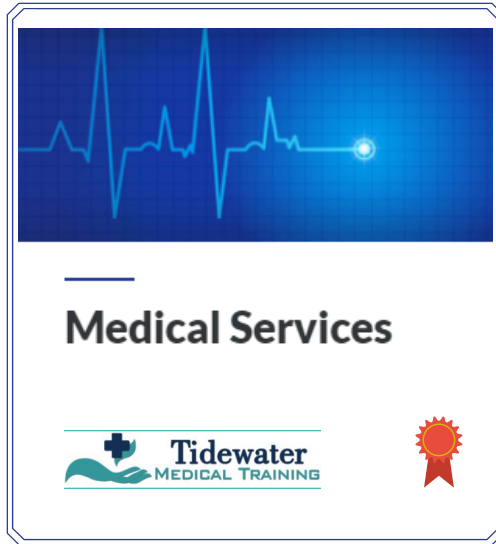


MEDICAL SERVICES COURSE OVERVIEW



Course Description

Allied healthcare is a broad term for the dozens of different medical jobs that either support or compliment the roles of doctors and nurses. This course focuses on nine entry-level medical services roles in the allied healthcare field across three categories—patient care roles, administrative roles, and technician roles—providing background on certification requirements, basic skills, and competencies for each.

- Partner: Tidewater Medical Training
- Target Audience: Grades 9-12
- Course Length: 3-4 Hours

Core Competencies

#	COMPETENCY	SUBCOMPETENCY
1	Defining Allied Healthcare	Medical Services Roles
		Credentials, Certifications, & Career Paths
2	Patient Care Roles	Clinical Medical Assistant (CMA)
		Patient Care Technician/Assistant (PCT/A)
		Emergency Medical Technician (EMT)
3	Administrative Roles	Medical Administrative Assistant (CMAA)
		Electronic Health Records Specialist
		Medical Billing and Coding
4	Technician Roles	EKG Technician
		Phlebotomy Technician
		Pharmacy Technician

Suggested Use Cases

- Students interested in the Health Sciences Career Cluster can leverage this course to further define and/or confirm their preferred career path within the cluster, thus allowing them to pursue courses and credentials with greater front-end intention.
- Pair this credential with Nursing Micro-credential for this same purpose.
- Incorporate this micro-credential into a first semester or first year of a 2-3 year CTE pathway in EMT, Pharmacy Tech, Medical Office Management, and more.
- Encourage students who are considering any future careers related to patient care, medical administration, or medical technician roles to take this micro-credential to distinguish themselves from the competition for internships, employment opportunities, and college & scholarship applications.
- For students who have not traditionally performed well on standardized tests, the prospect of a future industry credential assessment can be daunting; Early on in their course of study, utilize this micro-credential experience to bolster student confidence and to reinforce baseline, industry knowledge.

MEDICAL SERVICES COURSE OVERVIEW



Course Outline

OVERVIEW

- Navigating the Course
- Course Overview

INTRODUCTION TO ALLIED HEALTHCARE

- What is Allied Healthcare?
- Medical Service Roles
- Stacked Credentials
- Certifications
- *Knowledge Check*

PATIENT CARE ROLES

- What is Patient Care?
- Clinical Medical Assistant (CMA)
- Patient Care Technician/Assistant (PCT/A)
- Emergency Medical Technician (EMT)
- *Knowledge Check*

ADMINISTRATIVE ROLES

- What are administrative tasks?
- Medical Administrative Assistant (CMAA)
- Electronic Health Records Specialist
- Medical Billing and Coding
- *Knowledge Check*

TECHNICIAN ROLES

- What is a medical technician?
- EKG Technician
- Phlebotomy Technician
- Pharmacy Technician
- *Knowledge Check*

CONCLUSION

- Optional Review
- *Final Assessment*
- Congratulations!